

# Lyazon Site Setup: Installation

↓ **START HERE**  
Remember to enable Bluetooth!

## Welcome

Lyazon Site Setup requires installers to commission locks at the site according to the site map provided by the partner.

## First installations only

Obtain access to the dormakaba Utility App:

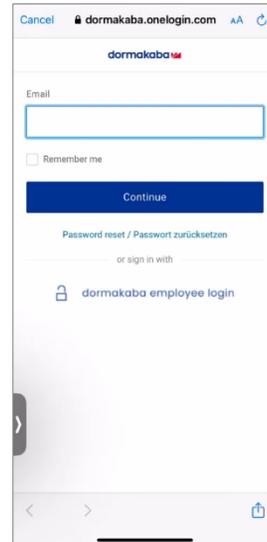
1. Provide the Partner with your name, email address, and phone number.
2. Look for an email from the partner inviting you to register for a dormakaba ID. Follow the prompts to create an ID.
3. When prompted, log in. This login links your profile with the partner environment.
4. When prompted, download the Lyazon Utility App.

## Before going to the site

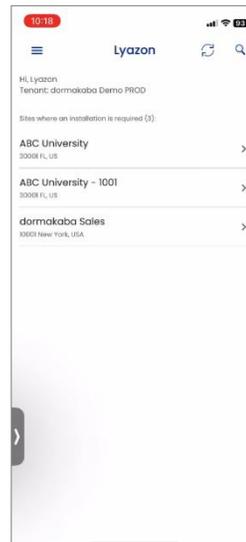
- Log in to the Lyazon Utility App and verify that the site where you are going to install locks is listed (Step 2).
- Obtain the site plan from the partner. The plan provides the location and name of each lock.
- Verify with the partner that the wireless network meets minimum requirements.
- Obtain the network details with the partner: name (SSID), password and security mode.
- (recommended) Obtain and become familiar with the *Saffire EVO Wi-Fi Lock User Guide*. [https://dormakaba.rokka.io/original/3d53ba/1680707144\\_PK519348%20Saffire%20EVO%20UG.pdf](https://dormakaba.rokka.io/original/3d53ba/1680707144_PK519348%20Saffire%20EVO%20UG.pdf)

## Best practices

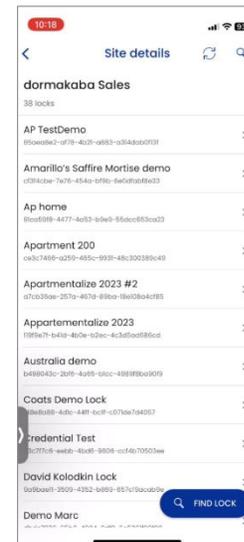
- Ensure that doors remain open and unlocked until successfully commissioned and tested.
- (recommended) The lock should remain in Construction mode until it is commissioned. Do not program or issue commands on the lock prior to commissioning.



1 Open app and log in.



2 Select site.



3 Click **FIND LOCK**.



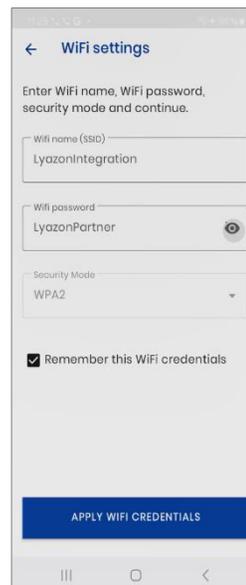
4 Enter **\*\*\*** on lock.



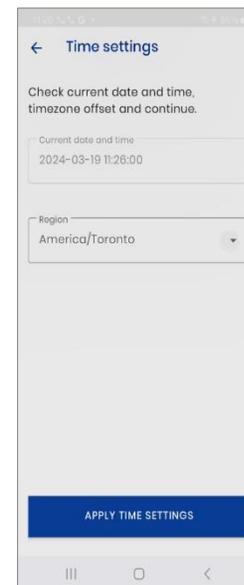
5 Select lock.



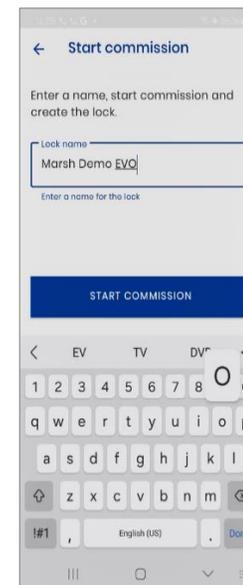
6 Click **CONFIGURE NETWORK**.



7 Specify and apply network credentials.



8 Select and apply time zone setting.



9 Enter lock name, click **START COMMISSION**.



10 Lock is commissioned. Proceed to test.

## Testing locks

After commissioning locks, test each lock to ensure communication with Lyazon cloud.

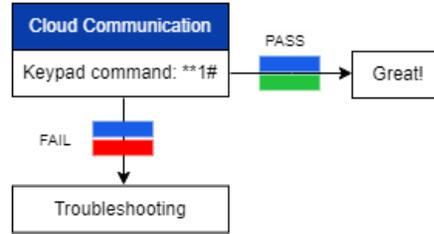
For each lock, issue the keypad command:

\*\*1#

Pass: 1 Blue flash and 1 Green flash

Fail: 1 Blue flash and 1 Red flash

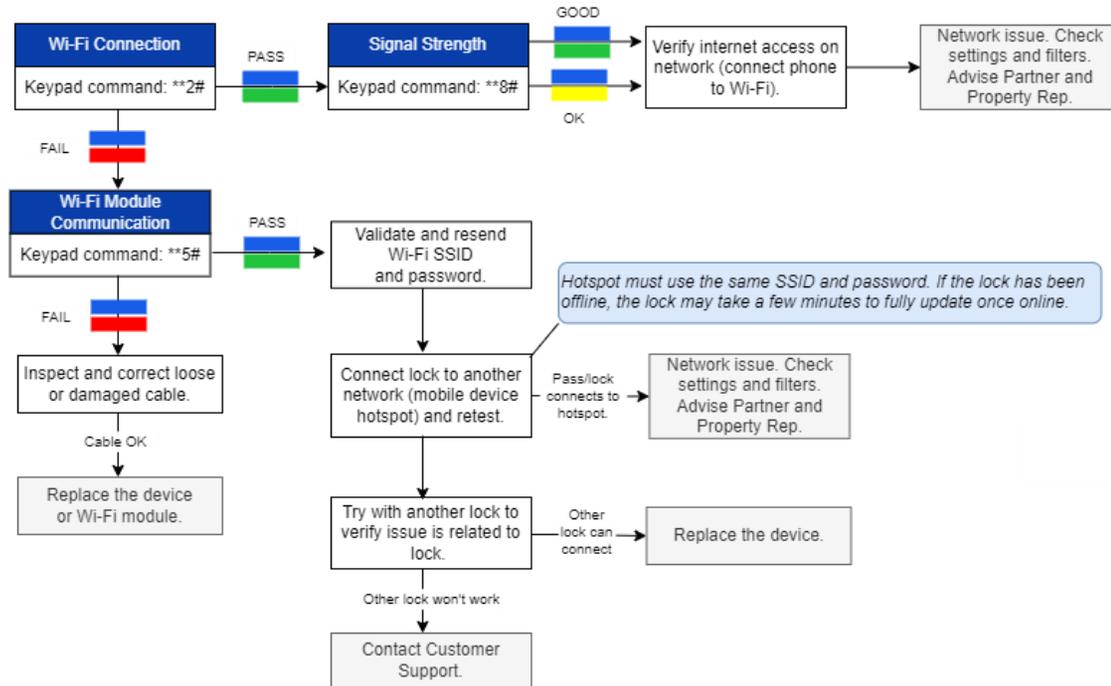
If the test fails, proceed to troubleshooting.



## Troubleshooting

Use the following troubleshooting flow to discover and correct the issue. For additional troubleshooting steps, refer to the *Saffire EVO Wi-Fi Lock User Guide*.

The color blocks in the flow represent the LED flash sequence on the lock upon receiving a command.



## Support

- Customer service: 1-800-849-8324 (option 1) or [kwscustomerservice.amer@dormakaba.com](mailto:kwscustomerservice.amer@dormakaba.com)
- Technical support: 1-800-849-8324 (option 3) or [mhtechnicalsupport.us@dormakaba.com](mailto:mhtechnicalsupport.us@dormakaba.com)