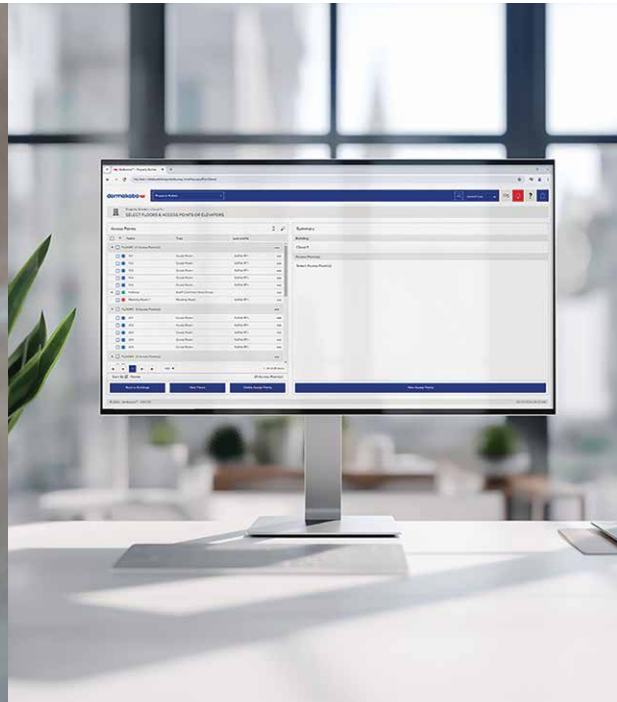


# Ambiance™ Cloud

## Hotel Access Management Software

The key to efficient hospitality





# Easy just got easier

From one of the leaders in hospitality access and security solutions, Ambiance Cloud is the latest software solution from dormakaba that delivers a fully connected digital access solution – anywhere, anytime.

Ambiance by dormakaba is already a proven, access management software for the hospitality industry. Designed to be user-friendly, Ambiance connects front desks, room locks, perimeter security and much more with ease.

Ambiance Cloud allows you to manage multiple properties and processes from any location. No matter the task, from centralized management of multiple premises, staff and guest management, granting access rights to specific access points to auditing door events - Ambiance Cloud is the key to an even more efficient hospitality.



# The product you know. The ease you deserve.

With Ambiance Cloud, open new doors to the Ambiance experience. This next level of Ambiance Access Management Software delivers a fully connected digital solution for your properties and staff with 24/7 control. Ambiance Cloud removes the need for a physical server at each of your hotel locations and provides system access from anywhere.

For hotel owners using Ambiance on-premise, the migration to Ambiance Cloud is easy. The consistent look and feel of the software makes the transition smooth for management and staff.

- Manage your properties from anywhere
- Round-the-clock monitoring and system availability
- Automatic system updates, backups and maintenance
- No need to maintain local servers
- Uses industry-leading Amazon Web Services for cloud services



A woman with short dark hair, wearing a blue blazer over a yellow top and white trousers, is walking down a bright, modern hallway. She is smiling and looking at her smartphone in her left hand, while her right hand rests on the handle of a black rolling suitcase. The hallway has large windows at the end, creating a bright, airy atmosphere. The floor is highly reflective, showing the woman and the suitcase.

# The key to a fully connected access solution.

Ambiance Cloud is compatible with the latest access technologies including RFID, mobile key and digital wallet. The system makes staff operations more intuitive and guest experiences more convenient. If you are not currently using Ambiance software, get ready for more efficient, streamlined hotel operations and smoother guest stays.

# Streamlined hospitality

## Door-to-door

## Property-to-property

There has never been a better time to switch to dormakaba's Ambiance Cloud access management solution. The system simplifies hospitality management and takes ease of operation to the next level. Ambiance Cloud provides a flexible solution that delivers increased value and connectivity.

## Connectivity

Ambiance Cloud is accessible from anywhere. You can manage staff access, run reports, change door latch/unlatch schedules and remotely advise your staff of these changes without being on premise.

## Scalability

Ambiance Cloud can adapt based on your property requirements. From a handful of rooms to thousands, in a single or multi-build configuration, you are in complete control. You can even easily change guest and meeting room configurations. The Ambiance Cloud software further offers a variety of interfaces to other solutions such as property management systems (PMS), point of sale (POS), and many more.

## User Experience

We know that your time is precious. Even new employees can master this intuitive system in no time at all, for example creating access cards for guests or staff by following the on-screen workflows.

## Value

Today's hotel technology landscape is changing. Owners and IT managers are looking for long-term worth and return on their technology investment. Ambiance Cloud allows you to tailor features to fit your needs and pay only for the modules you use. Add additional options like mobile access and remote lock management when you are ready to upgrade.

# System Highlights

## Staff access management

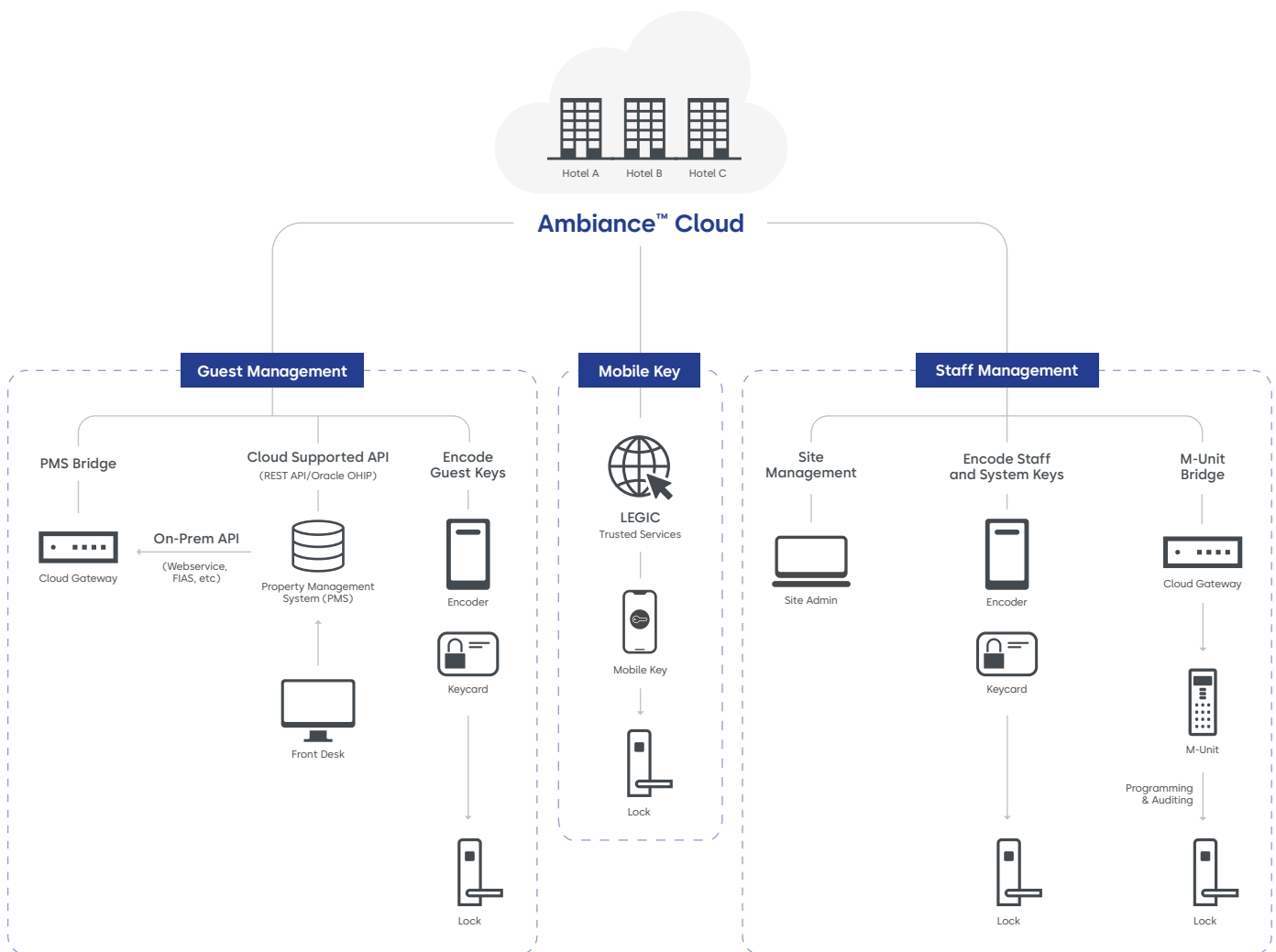
Control access to all property points using a combination of staff profiles, access point group definitions, access point scheduling, and credential management. Use dormakaba's maintenance unit for lock programming and auditing along with advanced diagnostics for troubleshooting.

## Smart credential management: supporting RFID, mobile access and digital wallet

Ambiance Cloud is compatible with the latest access credential technology for enhanced security, including RFID, mobile keys and digital wallet.

## Guest access management

Front desk agents are guided through the guest registration process with intuitive workflows. Guest keys can be created directly from Ambiance Cloud or through your property management system (PMS), whether it is cloud supported or on-premise. Our optional PMS Bridge add-on module provides connectivity between a local PMS and the Ambiance Cloud. Supported interfaces include FIAS and Ambiance SOAP API.



# Ambiance Cloud Requirements

## Workstation Requirements

	Workstation
CPU	2 GHz/ 64-bit / dual core
RAM	8 GB
Disk Drive Free Space	50 MB
Network Controller	Gigabit Ethernet - 1Gb/ second
Operating System	<ul style="list-style-type: none"> <li>• Microsoft Windows 10 Pro/Enterprise</li> <li>• Microsoft Windows 11 Pro/Enterprise<sup>1</sup></li> </ul>
Web Browser <sup>2</sup>	<ul style="list-style-type: none"> <li>• Google Chrome (latest)</li> <li>• Microsoft Edge (latest)</li> </ul>

<sup>1</sup>TPM (Trusted Platform Module) 2.0 is required to run Windows 11.

<sup>2</sup>Recommended Web browser resolution: 1366 x 768 or greater.

## Network Requirements

The Property IT is responsible for establishing and maintaining a secure network (Ethernet or WiFi) environment on which the workstations and integrated interfaces are deployed and used. Refer to the latest Ambiance Cloud version release notes for supported firmware versions and any other system or device pre-requisites.

## RFID access media

Supports MIFARE Ultralight® C, MIFARE Plus® EV2 and MIFARE® DESFire® EV3.

Recommended with Enhanced Security in Ambiance as of version 2.10. Dependent on lock type and firmware version.

Available as RFID cards, fobs, and wristbands.

## Encoder

Ambiance Cloud supports the dormakaba RFID Encoder II (part 75720).

## Maintenance and programming unit

Ambiance Cloud supports the M-Unit (NFC).

## Cloud Gateway

dormakaba provides the network device required for all Ambiance Cloud deployments. The network device is used to facilitate programming and auditing access points using the dormakaba Maintenance Unit.

## Locks

Ambiance Cloud works with dormakaba's suite of modular and full body hospitality locks including Quantum RFID, Quantum Pixel, Quantum Pixel\*, SR-3, Quantum IV, Confidant, MT, Saffire and RT Plus. Verify the date code and firmware version for enhanced, standard or legacy security.

## Supported elevator controllers

- Use with enhanced or standard security: ECU/RCU4 and RAC5
- Use with standard security: EMCC, Legacy MFC and MCC 8/12

Experience access management  
reimagined with **Ambiance Cloud**.

## Our offering

### Access Automation Solutions

Entrance Automation  
Entrance Security



### Access Control Solutions

Electronic Access & Data  
Escape and Rescue Systems  
Lodging Systems



### Access Hardware Solutions

Door Closers  
Architectural Hardware  
Mechanical Key Systems



### Services

Technical Support  
Installation and commissioning  
Maintenance and Repair



**Curious? We would be happy to advise you.**

When you choose dormakaba, you're choosing a partner with over 160 years of experience and millions of installed products and solutions worldwide. You will be supported by a global network of fully trained, specialist technicians.

**Note:**

MIFARE Plus and MIFARE Ultralight are registered trademarks of NXP B.V.  
Amazon Web Services, AWS, and the AWS logo are trademarks of Amazon.com, Inc. or its affiliates.

WN 05615051532. EN, 03/2025.  
Subject to changes without prior notice.  
© 2025 dormakaba.



[dormakaba.com](https://dormakaba.com)

**dormakaba**  
**International Holding AG**  
Hofwissenstrasse 24  
CH-8153 Rümlang  
T +41 44 818 90 11  
[info@dormakaba.com](mailto:info@dormakaba.com)  
**dormakaba.com**