

Product Announcement

Quantum Multi-floor Controller Series (MFC)

dormakaba has launched the RAC5 Multi-floor Controller. The multi-floor controller (MFC) device can be connected to your property network and provide elevator access control and secure stops for up to 64 floors. It functions with the RAC5 Series RFID readers and dormakaba’s Ambiance access management software.

With the introduction of RAC5, the following Quantum Series Multi-floor Controllers will enter end-of-life status:

- Quantum RFID Multi-Floor Controller
- Quantum II Multi-Floor Controller
- Quantum III Multi-Floor Controller
- Quantum IV Multi-Floor Controller



RAC5 elevator floor control

RAC5 Multi-floor Controller offers seamless transition

If you currently use Quantum Series MFC we are pleased to announce the following upgrade and migration plan designed to provide as seamless transition as possible for our customers.

Discontinued system	Replacement system	
Model:	Model Upgrade	Access system
Quantum series MFC	RAC5 MFC	Ambiance Access Management Software

In addition to the core functionality of the Quantum MFC series, the RAC5 MFC also provides these key benefits:

- Online functionality
- Remotely cancel credentials in real-time
- Remotely pull audit
- Remotely update firmware
- NFC Programming and Auditing
- Secure bootloader and TLS over ethernet for improved security
- MFC expanded relays from 1 to 64
- Support Mifare Classic, Mifare Plus, and Ultralight C credentials

To discover our complete line of RFID locks, please visit dormakaba.us.

For quoting request, please contact your local sales representative.

All customers with active service agreement will remain covered under the same terms & conditions until expiration. If you have any questions regarding your agreement, please contact your service plan sales team or call 1 800 999 6213.

End of Life

We are announcing that the Quantum MFC will now enter the end of life process. Customer and technical support for the Quantum series MFC currently in the marketplace will continue based on the following schedule:

Product:	End of retrofit and new construction sales	End of complete lock replacement	End of lock repair	End of parts ordering	End of service plans
Quantum Series MFC	March 1, 2021	March 1, 2021	March 1, 2021	March 1, 2021	March 1, 2021

End of Support

dormakaba will continue to provide support for the affected products until March 1, 2021. After this date, the affected products will no longer be serviced, requiring replacement by an alternative product.

We thank you for your continued trust and we look forward to serving you for years to come.

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