

Product Information

Axessor Apexx IP Version Release 1.2

Classification: External
and internal
June 18, 2024



We're excited to announce the latest update to Axessor Apexx IP

This update includes a new feature called PIN Synchronization, which is designed to benefit system users. We know that you're busy, so we've created a detailed guide to help you get started and quickly make the updates. In this guide, you'll learn what features are included and how to update your firmware and software to the latest version.

Axessor Apexx 1.2 Release Notes – June 2024

What's included in this release:

- New firmware and software changes.
- Compatibility with mixed levels of firmware and software.

New Features

- PIN Synchronization to share PIN updates across all systems.
- Dual Mode updates to:
 - Allow individual permission for a user in a lock group to bypass for opening.
 - Require one or two managers to be present for opening.
 - Require two managers to access advanced menu on the keypad.
- Ability to set a PIN expiration time to prompt user to change PIN on a recurring basis.
- Ability to adjust the bolt open time.
- Ability to require lock 1 (or lowest numbered lock) to have bolt open to access advanced menu.
- New Alert for Bolt Remaining Open.

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- Pop up alerts:
 - In software to notify of remote admin from the advanced menu on the keypad.
 - Software user will have the option to redirect to the Lock System or to dismiss alert.
 - At the keypad to notify of remote system alert and to contact software administrator.
 - This alert will need to be cleared by a user.
 - This alert includes 5 audible beeps when first sent and will repeat if screen times out at next wake-up.

How to Update the Firmware (FW)

Axessor Apexx keypad, lock, and eBox firmware can be updated using the "Update Firmware" button found on the Lock Systems details screen.

To perform a Firmware update, do the following:

1. From the main menu, click **Locks > Lock Systems**.
2. From the Lock System Search screen, locate the name of the Lock System whose device firmware you want to update, and click the **Edit** button.
3. Click the "**Update Firmware**" icon, located at the top right of the screen.
4. In the Firmware Update window, use the drop-down menu to select your Connection type (Network, or USB).
5. In the Firmware Update window, use the drop-down menu to select your the "**Firmware File**" (the .zip folder containing the firmware files). If your firmware file does not appear in the list, navigate to the Firmware Management screen to manage your firmware files.
6. Click the "**Update Firmware**" button. The Firmware Update process will begin and will conclude after several seconds (the time will vary depending on the size of your lock system).

How to Update the Software (FW)

- Download and follow the instructions in the update installer.

To receive software and firmware update please email Commercial.Safe.Lock.Order.AMER@dormakaba.com with the request and include your Sales Order Number or Serial Numbers from your license.

Any questions? We would be happy to advise you.

Contact us: sales.safelocks.us@dormakaba.com

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AXESSOR APEXX IP
INSTALLATION AND
OPERATION GUIDES