

Product Notification Announcement Discontinuation Notice: RT

Product Information
Lodging Solutions
November 2021
Page 1 of 2

Announcement

dormakaba announces the retirement of the RT electronic lock for the hospitality and multi-housing industries.

Effective immediately, this line of electronic locks will no longer be offered for retrofit or new construction projects.

Recommended Upgrade Path – Access Control System

In 2019, dormakaba launched the RT Plus electronic lock with Ambiance, our newest Access Control Platform. The following upgrade and migration plan is designed to provide you with a simple, seamless transition.

Discontinued locking system		Replacement RFID locking system		
Lock	Access System	Lock	Upgrade	Access System
RT	System 6000, Ambiance	RT Plus	Front housing Complete lock	Ambiance

To discover our complete line of RFID locks, please visit [dormakaba.us](https://www.dormakaba.us).

For quoting request, please contact your local [sales representative](#).

All customers with active service agreement will remain covered under the same terms & conditions until expiration. If you have any questions regarding your agreement, please contact your [service plan sales team](#) or call 1-800-999-6213.

LGS Product Management Contact

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Page 2 of 2

Critical Dates

Customer and technical support for RT electronic locks currently in the marketplace will continue based on the following schedule:

Product Name	End of retrofit and new construction sales	End of complete lock replacement	End of lock repair	End of parts ordering	End of service plans
RT	Nov. 15 th 2021	Nov. 15 th 2026	Nov. 15 th 2026	Nov. 15 th 2026	Nov. 15 th 2026

End of Support

dormakaba will continue to provide support for the affected products until November 15th, 2026. After this date, the affected products will no longer be serviced.

We thank you for your continued trust and we look forward to serving you for years to come.

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