

Classification: Public

Product Notification Announcement

Gibraltar, Deskline, Passport Access Control Systems

As part of our End of Life process, dormakaba wishes to reiterate the previous retirement of its Saflok Gibraltar, Deskline and Passport access control systems.

The decision to retire those products reflects dormakaba’s commitment to offering technologically advanced solutions and responds to the continuous evolution of access control needs.

Innovation is at the heart of our company, while providing smart and secure access solutions is the foundation of our business. Our product portfolio is driven by market and technological trends which create added value for our customers.

Ambiance software offers seamless transition

Customer and technical support for those systems currently in the marketplace will continue based on the following schedule:



Ambiance access management software

Discontinued system		Replacement system
Model:	Status	Access system
Deskline	Retired	Ambiance - next generation Hotel Lodging Access Control Platform
Gibraltar	Retired	Ambiance - next generation Hotel Lodging Access Control Platform
Passport	Retired	Ambiance - next generation Hotel Lodging Access Control Platform

End of Support

Clients wishing to continue using Gibraltar, Deskline or Passport beyond their extended support dates will continue to benefit from phone support through our customer service and support teams. However, in the event a replacement unit or part required to fix a Gibraltar, Deskline or Passport support issue, dormakaba no longer guarantees availability for either system

Product:	End of Life	End of Replacement Parts availability	End of Extended Support	Phone Support
Deskline	Discontinued	Immediately	None	Available
Gibraltar	Discontinued	Immediately	None	Available
Passport	Discontinued	Immediately	None	Available

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