

End of Life Notification

Product Information

Lodging Solutions

1st June 2020

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ATLAS Access Control System

Announcement

As part of our End of Life process dormakaba wishes to reiterate the retirement of its Ilco ATLAS access control system.

The decision to retire Ilco ATLAS reflects dormakaba’s commitment to offering technologically advanced solutions and responds to the continuous evolution of access control needs.

Effective immediately, ATLAS will no longer be offered for retrofit or new construction projects.

Innovation is at the heart of our company, while providing smart and secure access solutions is the foundation of our business. Our product portfolio is driven by market and technological trends which create added value for our customers.

End of Life

Customer and technical support for the Ilco ATLAS currently in the marketplace will continue based on the following schedule:

Product Name	End of Life	End of sales	End of Extended Support	End of replacement and repair ATLAS Components (Encoder, M-Unit)	End of service plans
Atlas Access Control System	May 30, 2019	May 30, 2020	May 30, 2024	May 30, 2024	May 30, 2024 ⁽¹⁾

End of Support

dormakaba will continue to provide support for Atlas defects in the form of updates and patches until May 30th, 2024. After this date, no further Ilco Atlas updates or patches will be made available. Also, please note that, dormakaba reserves the right to limit or decline new feature requests or enhancements during the extended support period.

⁽¹⁾All customers with active service agreement will remain covered under the same terms & conditions until expiration. If you have any questions regarding your agreement, please contact your [service plan sales team](#) or call 1-877-468-3555.

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Recommended Upgrade Path – Access Control System

In 2018 dormakaba launched Ambiance, our next generation Hotel Lodging Access Control Platform.

Ambiance has been developed to meet the current and future requirements of our customers and is based on the latest software and IT security standards. Please contact your dormakaba representative who will be able to discuss with you the upgrade path based on your individual requirements.

For more information, please visit our website: [Ambiance - Access Management System](#)

Recommended Upgrade Path – RFID Locks

	Discontinued locking system	Replacement locking system
Access Control System	ATLAS	Ambiance
Lock Model	Solitaire Series (710/710-II) (Magstripe)	RT Plus* (<i>Complete lock</i>)
	Generation E-760/770 (Magstripe)	RT Plus* (<i>Outside Housing only</i>)
	790 RFID	RT Plus* (<i>Outside Housing only</i>)

**RT Plus is an enhanced version of the proven 790/RT RFID electronic lock. RT Plus offers a simple upgrade from Ilco 760 and 770 magstripe locks to RFID by only replacing the outside housing. Customers upgrading from the Ilco 790 to RT Plus may benefit from Ambiance features, including remote lock management, mobile access and enhanced perimeter access control.*

The RT Plus contains a BLE module in the lock reader, offering an immediately path to mobile access. A complete lock replacement will be required for Ilco Solitaire Series. If your current magstripe locks are over 8 years old, we highly recommend a complete lock replacement.

We invite you to discover our complete collection of RFID hotel locks, together with the Ambiance Access Management Software by visiting [dormakaba.us](#). For questions regarding the upgrade paths please contact your local account representative or call 1-877-468-3555.

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